



R.W. LAPINE INC.
MECHANICAL CONTRACTORS



No matter what the circumstances, your family's health and safety is our highest priority.

At R.W. LaPine Inc., we recognize the important role we play in the health and safety of your indoor environment. As we navigate this ongoing Coronavirus situation together, we want to assure you that the well-being of both our clients and our employees is our number one concern.

Our goal has always been to ensure our customers a safe, clean, reliable, comfortable and efficient HVAC system and never has this been more important, especially now that we are spending more time at home.

Our technicians will continue to perform maintenance visits, service calls and installations. Since our technicians are entering your home and place of business to perform this work, we have instituted new protocols to ensure your safety:

- All our employees have been instructed to stay home if they are not feeling well.
- Our employees have been asked to not offer a handshake to customers.
- Our employees have been asked to maintain a comfortable distance from our customers.
- Our employees have been reminded to maintain proper hygiene and sanitation.
- If somebody in your home is not feeling well, let us know and we will gladly reschedule our visit.

Since the risk of damage from condensate leaks or inoperable Furnace and A/C units is greater without routine maintenance, we **are not** recommending delaying Spring or Fall maintenance visits. Since all the air in your home or business passes through your ducted or ductless system, a clean filter, evaporator coil and condensate drain will help provide a cleaner, healthier, indoor environment.

We have been getting many inquiries as to what we can offer for “virus killing” solutions in homes. Although we can’t offer a miracle device proven to prevent the spread of Coronavirus, we can suggest options such as UV Lamps, REME Halo, i-Wave that have been proven to vastly improve indoor air quality.

We encourage you to contact us at **269-388-2045** or <https://rwlapine.com/contact-us/> if you have any questions or concerns.